



ANNUAL REPORT

2023

St John Ambulance
Australia (TAS) Inc.

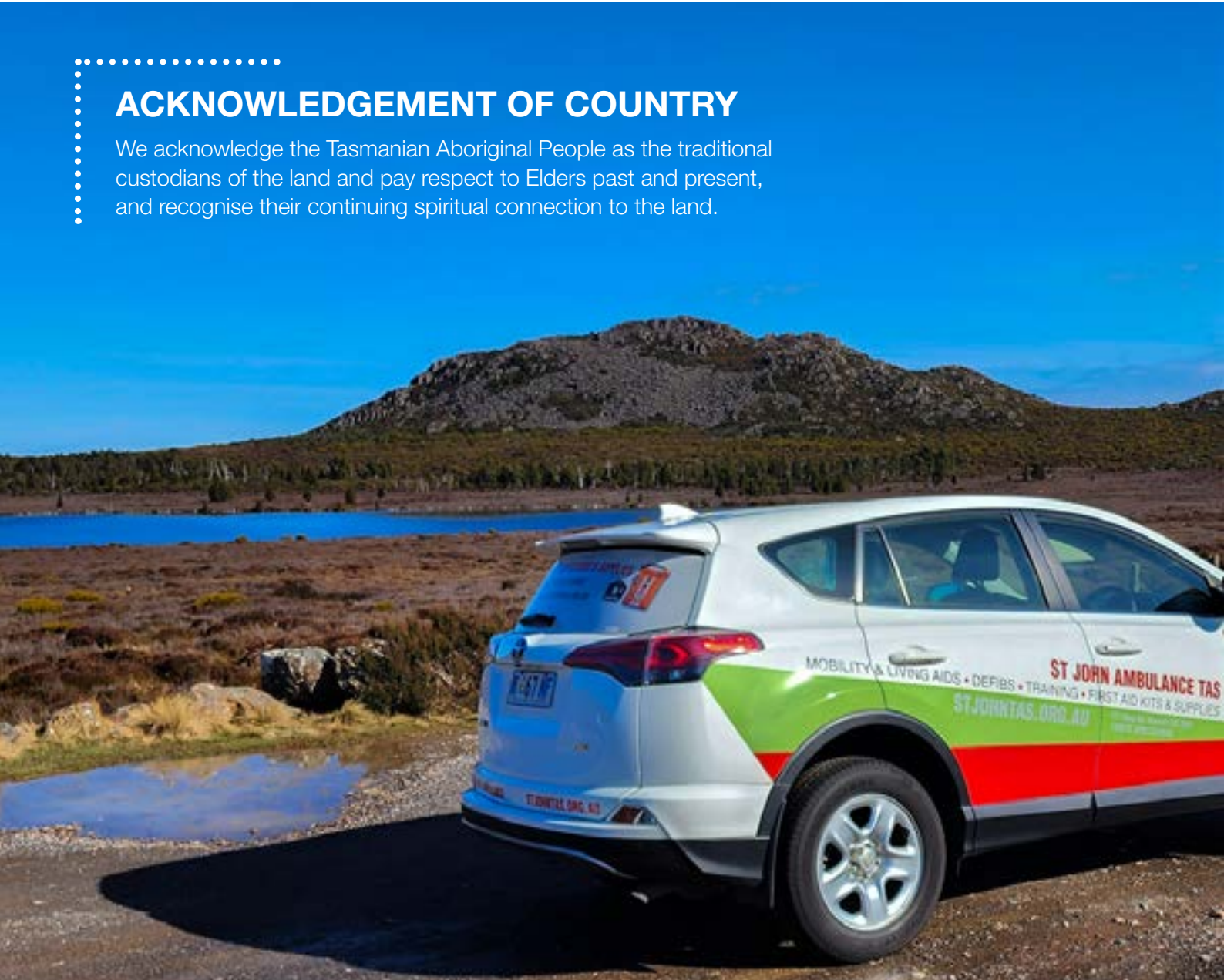




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ACKNOWLEDGEMENT OF COUNTRY

We acknowledge the Tasmanian Aboriginal People as the traditional custodians of the land and pay respect to Elders past and present, and recognise their continuing spiritual connection to the land.





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Steve Smith

CHAIR OF THE BOARD

It is my privilege to present the Annual Report for St John Ambulance Australia (Tasmania) Incorporated for the financial year 2022/2023.

The past year has seen St John in Tasmania finally emerge from the various challenges of the COVID-19 Pandemic. Due to the efforts of many, we have become a trusted partner to the Tasmanian Government with regard to the provision of strategic medical supplies and stock management, and we have a strong commitment to re-new a number of aspects of our future operations. This has seen us continuing to review and update our business strategy, including the appointment of new salaried staff in key areas, and looking at how we can best support our volunteers - including our younger members.

During the year, the Board directed a review of our traditional Cadet Programme. This was led by our State Cadet Officer, Vanessa Henry, OSTJ and her team, and was based on wide stakeholder engagement. Key outcomes from the review were a commitment to attract appropriate members from the community, adoption of a range of contemporary engagement outcomes that will attract, retain and support our young members later in life,

MESSAGE FROM OUR CHAIR

and a focus on ensuring that we provide the very best leadership models that will ensure child safety compliance and role modelling. The position of State Cadet Officer was also re-titled to that of State Youth Officer in keeping with this new approach. In addition, the Board approved a recurrent budget to support the new Youth Programme.

The Board also approved the re-raising of the St John Tasmania Historical Society. This included development and adoption of formal terms of reference, a recurrent budget, and a state-wide framework to ensure that we preserve and profile our important history and culture. The new Society has as its President, Jon Cooper, OSTJ and the early results of the Society's efforts are already evident in new public displays at both our Moonah and Mowbray precincts.

To support the Society, I was honoured to accept Patronage of the new group and one of my first tasks was to engage with Emeritus Professor Stefan Petrow from the University of Tasmania and to invite him to write an Official History of St John in Tasmania, initially covering the first 100 years of our operation. Stefan is a highly regarded and widely published Tasmanian historian, and I am delighted that he accepted the significant task of taking on this key project.

Engagement with the wider membership of The Order in Tasmania has always been a priority given the advice and support that they can offer to younger generations. To that end, we have continued to develop our regular newsletter, Pro Humanitate, and I again express my thanks to its editor, Phil Blackwell, MStJ for this important information conduit.

Our commercial operations are based on a

profit-for-purpose approach and due to the dedicated work of many, we now have total equity in excess of \$24 million, including very solid cash reserves overseen by a new Investment Committee. This provides us, for the first time, with significant future choices as to how we can pursue the Objects of The Order, how we might develop our current and future operations, and how we can re-invest back into the Tasmanian community. In this, we will continue to look for and partner with like-minded organisations in order to set the conditions for a future-focussed St John presence in Tasmania.

Concluding towards the end of the financial year was the work by all St John jurisdictions in Australia of reviewing and updating the Trade and Licencing Agreement that directs our collective operations. St John Tasmania was a pro-active participant in this process and the Board has agreed to implementation of the new arrangements. A key outcome of the new Agreement will be the adoption of new compliance standards in a number of areas (such as child safety and training) and which will determine how we implement future changes to our operations. A further consequence of the new Agreement will be a review and update to our existing Constitution, and re-visiting our status as an Incorporated Association or whether we should move to a Company Limited by Guarantee.

The past year also saw us finalise sale of our older Launceston properties and establishment of a new St John Ambulance precinct in Mowbray. This new complex has been extensively re-furbished and now provides excellent facilities and growth options for all our programmes. We also continue to look for suitable property



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development opportunities on the North-West Coast of Tasmania.

We have also continued development works at our Moonah Headquarters with the aim of making it not only better suited for our own needs, but also developing it as a training location of choice for outside organisations. As many who have visited our Moonah Headquarters would appreciate, its size and location offer much in terms of future potential.

For a number of years, St John Tasmania has sponsored a “Toys for Timor Project” in which it provided toys and medical supplies to Timor-Leste. During the year, it was decided to provide a more enduring benefit to the people of Timor-Leste and as a consequence, it was agreed that we would support an initiative sponsored by Dr Nitin Verma, AM, OTL Honorary Consul for Timor-Leste in Tasmania and Her Excellency the Ambassador to Timor-Leste in Australia, to conduct a feasibility study to the Island of Atauro to evaluate the viability of conducting focussed first aid training in that area.

Our Commissioner, Carl Graham, CStJ agreed to undertake this study in support of St John Ambulance Australia’s Asia / Pacific Engagement Strategy and with a view to providing recommendations back to the Tasmanian Board and subsequently, to our Australian Office. While the study has now been re-scheduled to take place in 2024, it remains a significant undertaking and I thank Carl and the other parties involved for their obvious commitment and efforts.

I would also like to note here some individual highlights from the past year. Firstly, my congratulations to Kieran Brown, KStJ on his re-appointment for another term as the Priory’s Director of Ceremonies. I would also like to acknowledge the recognition of both Vanessa Henry, OSTJ and Pam Heierman, ASM, MStJ for their respective awards granted by the prestigious Australian Institute of Emergency Services and to congratulate them on these awards. These and other notable achievements by our members highlight the qualities that we look to emulate across St John in Tasmania, and they bring great credit on not only

themselves but St John more broadly.

From a Board perspective, I remain indebted - as always - to the significant contribution that Board members voluntarily make to not only the monthly deliberations of the Board but also to the various Sub-Committees that provide advice to the Board and on which a number of Board members variously sit. In terms of changes to Board membership, we welcomed Major Brad Watson as a new Director. Brad joins the Board with a wealth of experience from his current appointment with The Salvation Army, along with strong credentials in emergency management and corporate governance. The Board’s Finance, Risk and Audit Committee also welcomed a new chair in Major Malcolm McWilliams (Retd). Regrettably, we also farewelled one of our Directors, Teresa Banman, who along with her family returned to Canada. Teresa made a significant contribution to the Board given her background with the Tasmanian Integrity Commission and I thank her for her services.

Of note has been the significant body of new work led by our Chief Executive Officer, Andrew Paynter. Andrew and his leadership team, together with our other hard-working salaried staff continue to manage a wide range of complex issues across our five major areas of operations and I thank them all most sincerely for their “above and beyond” approach to supporting the Board,

our volunteers and the wider Tasmanian community.

There are many others who support St John in Tasmania and principal amongst these, I would like to again express my deep appreciation to our Deputy Prior and Governor of Tasmania, Her Excellency the Honourable Barbara Baker, AC, DStJ and to her husband, Emeritus Professor Don Chalmers, AO. The annual Order Investiture at Government House Tasmania together with our Order Dinner are a highlight of our Order activities and Her Excellency and Professor Chalmers are strong supporters of the great work that our staff and volunteers undertake.

I must also formally record my thanks for the ongoing support of The Honourable Chief Justice Alan Blow, AO, CStJ who continues as the Patron of St John Ambulance Tasmania and my appreciation to Dr David Boadle, BMedSc, MBBS, MHA, FRACP who acts as the Board’s nominee to our Clinical Advisory Group.

At the national level, I sincerely thank our Chancellor and Chair of the National Board of Directors, Cameron Oxley, KStJ, the Priory Secretary and Chief Executive Officer, Brendan Maher, and the rest of the great team at the Australian Office for their ongoing leadership and strong support of St John Ambulance Tasmania. All contribute in many important ways to enabling St John Ambulance Tasmania to succeed as it does.

This will be my last report as Chair of the Board of Directors of St John Ambulance Australia (Tasmania) Inc. as I reach my maximum number of allowable terms towards the end of 2023. Serving as a Director of St John Ambulance Tasmania since 2007 in a number of capacities has been both a unique honour and privilege, and the achievements we have generated as a collective organisation have been something of which I have been immensely proud. I will of course look to remain engaged with St John in other capacities and look forward to being part of building a St John Tasmania for the future.

For the Faith and In the Service of Humanity.





Andrew Paynter

CEO

MESSAGE FROM OUR CEO

“Our incredible volunteers are pivotal in ensuring we continue to serve our purpose. I want to express my heartfelt thank you to them for their unwavering commitment and dedication. Their selflessness, tirelessness, compassion and utmost professionalism makes a real difference to the lives of Tasmanians every single day!”

I'm delighted to be presenting my first report as CEO. I'm extremely proud to be part of such an incredible community focused organisation. There's not a day goes by that I don't hear of an incredible story where one of the St John team has gone above and beyond to ensure we're doing what we can to keep our Tasmanian community safer through first aid. In fact, I believe we have an immense opportunity to convey these stories more broadly.

Our community has and will always be at the forefront of whatever we do. We constantly look for opportunities to invest in the safety of Tasmanians. Our continued significant investment into our First Aid in Schools Program where 10,000 Tasmanian school students were taught the basics of first aid in the 2022 calendar year is just one of many examples.

Our incredible volunteers are pivotal in ensuring we continue to serve our purpose. I want to express my heartfelt thank you to them for their unwavering commitment and dedication. Their selflessness, tirelessness, compassion, and utmost professionalism makes a real difference to the lives of Tasmanians every single day!

In February we commenced our journey towards the development of the St John Reconciliation Action Plan working with

Reconciliation Tasmania. We meet monthly working towards the finalisation of phase one of the program mid to late 2024. I'd like to thank all members of our reconciliation working group for their commitment.

As a self-funded for purpose organisation, it's been a tough year financially with softening demand for a number of our products, especially in areas where we've done extremely well in past. This coupled with operating in a high inflationary cost environment has made it difficult. Despite this we remain steadfast in our focus to stay true to our purpose and always put the Tasmanian community's safety at the heart of every decision we make.

Commercially, we continue work consolidating the recently acquired and expanded Scooters and Mobility business, whilst always looking for more efficient ways of doing things across the organisation. Recently, we've increased capacity within our Non-Emergency Patient Transport business as we're confident that more of this work will be relinquished by Ambulance Tasmania and undertaken by private contractors in the short to medium term.

In February we moved into our new

Launceston home at 330 Invermay Road. The fully redeveloped building has enabled the consolidation of all our Northern services at the one fit for purpose site, whilst also providing additional training capacity. More recently, work concluded on the Moonah redevelopment with a new reception area and enhanced amenities for our students. These redevelopments conclude a significant capital investment program by St John over the last few years. We also remain active exploring opportunities for our Devonport site.

Over twelve months ago, the incredible 2022 Senior Australian of the Year Val Dempsey from the ACT launched the St John developed Learner Driver First Aid Program in Hobart. With key Government stakeholders present we urged the Government to mandate the completion of the program before the issuance of a learner drivers' licence. The program is a free on-line, 30-minute course targeted at learner drivers to equip them to respond at an accident scene. We know that someone with a blocked airway will die within four minutes; we also know that the best ambulance response times in Australia are somewhere between nine and fourteen



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minutes; the ability to provide a first respond at an accident scene is therefore critical. The program equips an individual to clear airways and deliver response skills, enabling those who've undertaken the program to potentially save a life. To my and that of my other State and Territory colleagues' bewilderment however, only the ACT has taken the first step here in providing a "discount" on the driving hours required on presentation of the completion certificate when applying for the learner drivers licence. So, unfortunately it remains "voluntary" across Australia, meaning on average only five percent of people who come across and accident scene will have the skills to respond!

We continue to work hard exploring partnership opportunities to further serve our purpose. A particular focus is organisations focused on preventative education, knowing no matter how much resource we place on prevention unfortunately there'll always be a need to respond with first aid.

At St John Tasmania, we constantly focus on three priorities: our people, our ability to positively impact the community we serve and ensuring we're always casting an eye to the future to ensure we'll be here for many years to come for the benefit of our community.

I'd like to thank my interstate colleagues, our Board, in particular our Chair Steve Smith

for his unwavering support and guidance as well as members of our Board Sub-Committees for their significant commitment over the last 12 months with our increased focus on governance.

More broadly to the whole Tasmanian team, whether paid or one of our incredible volunteers, thank you for your commitment, contribution and in striving every day to ensure we're always working to serve our community.

Finally, to my leadership team, thank you for the way you've embraced change and for your commitment, contribution, and support.



MISSION AND VALUES

St John Ambulance Tasmania is a charity in the Australian community working for the Service of Humanity.

We exist to help those who are in sickness, distress, suffering or danger.

Our mission is to make our Tasmanian community safer through first aid.



Our strategic pillars

We intend to achieve our mission via our three strategic pillars:

OUR PEOPLE

We value our staff and volunteers by investing in their well-being and development.

OUR IMPACT

As a profit-for-purpose business we contribute to the social good of our community.

OUR FUTURE

Our sustainable business model secures our long-term viability for providing valuable services to the Tasmanian community.

Our values

We've been working with and making a difference in the Tasmania community since 1887.

Our profit-for-purpose approach allows us to reinvest back into community programs to build a more resilient and safer Tasmania.

Our values define who we are and guide our actions and behaviour. They influence the way we work with each other, our customers, and the community.



HUMBLE

We show respect by being kind and genuine.
We stay true to our values.
We look after one another.



SUPPORTIVE

We foster an inclusive workplace where growth is always our focus.
We always recognise achievements and celebrate success.



CURIOUS

We always persevere to overcome.
We always look for better ways to do things.



ACCOUNTABLE

We keep our word.
We own our mistakes



FUN

We find enjoyment in what we do.
We maintain a professional sense of humour.
We know that this is the glue that holds us all together.

HOW WE HELPED

St John Ambulance Tasmania helps tens of thousands of people across the state through the delivery of first aid at events, training and education, youth and social inclusion programs.

Volunteers are readily mobilised to respond as part of the State Emergency Management Plan during times of State Emergency, such as bushfire and extreme weather events.

VOLUNTEER HOURS



10,010

First aid event hours



9,628

Community care hours



4,500

First Aid training hours

COMMUNITIES HELPED



393

Events
attended



593

Patients
treated



246

Community
care clients



9,684

Kids trained
in First Aid

VALUE OF IMPACT TO THE TASMANIAN COMMUNITY

\$716,100

Event Health
Services

\$577,680

Community
Care

\$193,680

First Aid in
Schools

Total
value

\$1,487,460



EVENT HEALTH SERVICES

AIM | Promote event safety and community resilience through the provision of event health services, utilising established planning, risk mitigation and public emergency management processes.

St John Tasmania played a crucial role as the trusted backbone of safety at numerous public gatherings throughout the year. Under our Event Health Services banner, we offered prompt and professional first aid responses and pre-hospital care to the attending public.

Our dedicated volunteers are prepared to handle everything from minor injuries to critical medical emergencies and trauma. Maintaining their skills is of paramount importance, which is why our team participates in a continuous skills competency program, ensuring they stay at the forefront of healthcare techniques. Coupled with state-of-the-art kits and lifesaving equipment, they stand ready to spring into action if a major incident occurs. Among our esteemed volunteers, we have members who hold registrations with AHPRA as doctors, nurses, or paramedics.

This financial year we are proud to report a post-COVID resurgence in our ranks. The year 2022-23 was marked by a robust recruitment drive. Our volunteers receive comprehensive accredited training, skill development opportunities, and a rich variety of events to attend.

Moreover, our Event Health Services Program serves as a nurturing ground for future health professionals. St John has a longstanding tradition of fostering the growth of skills that have often translated into, or enhanced, careers in the health sector for many

members. In 2022-23, our Event Health Services made significant strides in tailoring and enhancing training opportunities for our

of St John of Jerusalem for her exceptional leadership of youth and cadets, and representing St John Ambulance Australia at



dedicated volunteers.

Leadership development is also a cornerstone of our Event Health Services Program. An inspiring example is one of our younger adult members, Alana Cornish, whose achievements are truly commendable. We extend our heartfelt congratulations to Alana for being a finalist in the Volunteering Tasmania Youth Volunteer Award, earning a prestigious appointment as a Member of The Most Venerable Order of the Hospital

the Singapore First Aid Competitions in July 2023.

Our Event Health Services Program places a strong emphasis on governance. Our Clinical Advisory Group has embarked on the crucial task of reviewing clinical protocols for our volunteers and health professionals, with one member undertaking the additional responsibility of assisting in the review of all 130 clinical protocols for St John Ambulance Australia.



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Lastly, our Event Health Services Program is fundamentally rooted in exceptional service delivery. We pride ourselves on building robust customer relationships that are solely focused on meeting our customers' diverse needs. In the face of increasing competition among event first aid providers in Tasmania, our commitment to consistently providing a reliable, safe, and sustainable service is unwavering.

Our Event Health Services State team, comprised of State and Divisional leaders, regularly convenes to drive continual improvement in service provision and workplace health and safety. Our ultimate aim is to make a tangible difference in the community by remaining the foremost provider of top-tier first aid, health services, and related education.



An aerial photograph showing a residential area completely inundated with muddy brown floodwater. In the upper left, a person is seen in a small white inflatable boat with a red stripe, navigating through the water. Below them, a large house with a bright red roof is partially submerged. To the right, a taller, grey-roofed building is also visible. The water reflects the sky, and some trees and smaller structures are scattered throughout the flooded landscape.

EMERGENCY MANAGEMENT

Strengthening Tasmania's ability to prepare, respond & recover from emergency

The heart of our Event Health Services Program lies in its unwavering commitment to community support. Between September and November 2022, our volunteers stepped up to assist our counterparts in NSW, providing invaluable aid during the persistent floods that had also seen our teams deployed in the previous financial year. These devoted crews manned first aid stations in Deniliquin and other rural NSW communities during that challenging period.

With a looming Tasmanian fire season on the horizon, our Event Health Service management team has been diligently preparing our crews for any community needs through intensive training and equipment upgrades. This focus has also extended to conducting a highly commendable, in-depth analysis and reporting to St John National regarding emergency deployments, facilitating a nationwide strategy review.



Under the Tasmanian Emergency Management Arrangements (TEMA) St John's role is identified as a supporting organisation to Ambulance Tasmania. Whilst the intent of the TEMA is to describe St John as a support agency to Ambulance Tasmania - it is not surprising that given St John's role in providing health services and first aid at community events, we are well-equipped to be at the forefront of an initial emergency response to an incident.

Through an ongoing memorandum of understanding (MOU) with Ambulance Tasmania St John has committed, as a minimum, the following capability in support of State emergencies.

MOBILE FIRST AID UNITS (STRETCHER CAPABLE) (ST JOHN HAS AVAILABLE UP TO 21 UNITS IF REQUIRED)

9

4WD MOBILE FIRST AID UNITS

3

FIRST AID SUPPORT UNITS

3

FIRST AID SUPPLIES VANS

7

MINIBUS (6 seater wheelchair capable)

1

MAJOR EVENT & EMERGENCY RESPONSE TRAILERS & SUPPORT TRAILERS 4X SHELTER/FIRST AID TENTS

6

FIRST AID OFFICERS

90

MASS CASUALTY INCIDENT KITS SIGNIFICANT MEDICAL SUPPLIES & EQUIPMENT

6

STATE DUTY OFFICER AND DISASTER RESPONSE CO-ORDINATOR, SATELLITE TELEPHONES AND ACCESS AND CAPABLE OF USE OF GOVERNMENT RADIO NETWORK

24/7



FIRST AID IN SCHOOLS

The First Aid in Schools program is a free initiative, teaching crucial lifesaving skills to primary school children across Tasmania.

One of the key initiatives of St John Tasmania is the First Aid in Schools Program, which aims to equip students with the skills and confidence to respond in an emergency.

This year has marked another year of significant success for the program, with an impressive 9,684 school students accredited to provide lifesaving first aid.

At the core of the First Aid in Schools initiative lies a straightforward yet impactful belief – one is never too young to learn lifesaving first aid skills. Our presenters visit schools across the state, delivering interactive and engaging

sessions tailored to different age groups. The curriculum covers essential topics such as The St John DRSABCD Action Plan, CPR, the use of the defibrillator, burns, and bleeding control. The program is designed to be age-specific, with an annual refresher to reinforce core skills and introduce new ones.

In the past financial year, we achieved a significant milestone by expanding our first aid training program to reach 165 schools, marking an impressive 26.92% increase from the 130 schools reached in the preceding year. Our commitment to making this

program accessible to all students across Tasmania remains unwavering.

We provided 7,425 training hours during the 2022-23 financial year as part of this program, with an average of 45-minute sessions per student.

During the last financial year, the program was solely funded by St John Ambulance Tasmania, underscoring its vital role in our ongoing commitment to reinvest in the community.





Photo courtesy of The Northern Christian School



COMMUNITY CARE

We aim to improve the health, well-being and quality of life of older people and those living with disability by supporting clients to continue living independently.

Community Care programs:

- **Provide personalised companionship, matching client and volunteer interests**
- **Connects clients with activities or groups with similar interests, to develop a further sense of meaning and enjoyment in life**
- **Explores creative ways to support people experiencing increased frailty and chronic disease to continue to be active contributors within their community**

Our St John Tasmania Community Care Program has been established to assist the elderly and those at risk of social isolation in the community. The program provides a sense of purpose, enjoyment and meaning in life by providing support and companionship to these members of our Tasmanian community.

Our team of dedicated volunteers in this space strive to create wellness and reablement in the community, and allow clients to continue to live their lives independently and in the comfort of their own homes. By providing guidance and support to these clients, our volunteers provide the ability for them to continue to live their lives in a meaningful way.

Despite the ongoing challenges stemming from a decrease in volunteer availability, our remarkable volunteers continue to serve a substantial portion of our community on a daily basis.

This year our program catered to the needs of 246 exceptional clients, offering them not only care but also a vital connection to the community. This has been made possible by our outstanding team of 51 volunteers, who work hand in hand with our dedicated paid staff.

Over the past year, our volunteers generously contributed a total of 9,628 hours, providing invaluable support and companionship to help clients maintain their independence and lead fulfilling lives.





A legacy of caring

For many people, retirement is a time to relax and enjoy the fruits of their labour. But for some, like Peter Fitzgerald, it is also a time to give back to the community and make a difference in the lives of others. Peter is one of the many volunteers who are part of the St John Ambulance Tasmania Community Care program, which provides transport and companionship services to people who are elderly, isolated or have a disability.

Peter has been volunteering with St John Community Care for 12 years, but his history with St John goes back much further. In fact, his connection with the organisation traces all the way back to 1960 when, following in the footsteps of his grandfather who was a member of St John, he joined as a bright-eyed Cadet.

"I always admired my grandfather's

dedication to the community and to St John Ambulance, in fact one of my earliest memories of my grandfather is in his St John uniform," Peter said.

When Peter retired from his career as a taxi driver, he wanted to find a way to continue his grandfather's legacy and use his skills and experience to help others. He contacted St John and found out about the Community Care program, which matched his interests perfectly.

"I love meeting new people and driving, so this was ideal for me. I get to take people to their appointments, shopping, social outings or just have a chat with them. It's very rewarding and enjoyable," he said.

"I'm not someone who can just sit around doing nothing. I like to keep busy and active. Volunteering also keeps my wife happy by

getting me out of the house and out of her hair!" he joked.

When asked what drives him to continue volunteering, Peter's response is simple yet profound:

"One day I know I will be in a position of needing help, and I hope someone will be there for me. I believe that what you give, you get back. It's important to support each other and look after our community," he said.

St John Ambulance Tasmania's Community Care program is a vital service that provides a lifeline to those in need within the community. The program focuses on helping individuals with limited mobility access essential services, medical appointments, and social engagements.



YOUTH ENGAGEMENT

The past year has been marked by profound transformations within our youth program, offering plenty of reasons to celebrate. It commenced with a visit from our CEO, State Commissioner, and State Youth Officer to the Youth Divisions. They came bearing news of the impending program review and the conclusion of the previous program in late 2022. These conversations were inclusive, involving youth members, parents, and program leaders in meaningful discussions about their involvement and aspirations within the program.

Following these insightful dialogues, the State Youth Officer embarked on a tour across Divisions, extending the opportunity for parents and youth members to actively shape the contours of the new program. They delved into the desired outcomes, areas for improvement, the aspects they found

less appealing in the old program, and the personal achievements they aspired to attain through program participation.

The culmination of these efforts was a comprehensive presentation to the State Board in late 2022, unveiling the potential blueprint for the new program. The presentation solicited supportive feedback from the Board, setting the stage for the final report due in February 2023.

In February 2023, the State Youth Officer and CEO presented the conclusive report and program to the State Board, which was met with unanimous approval. This green light ushered in a new era as we commenced the implementation of the revamped program.

Throughout 2022-23, our State Youth Officer actively engaged in National meetings, covering a spectrum of topics, ranging from the overhaul of Youth Badges and the new

National Youth Competition Guidelines to Child Safety Certification and inclusivity.

At the end of 2022, the State Youth Program celebrated the end of the year and the end of the previous program. Youth members across the state attended a day at Bonorong Wildlife Sanctuary, and then a presentation night, with youth members receiving a wide range of awards, badges and the National Team receiving their tops, to represent the State at the National Youth Competitions in Victoria 2023.

In January 2023, four of our youth members, Jack Duncan, Laura O'Reilly, Alexander Quinn, and Ava Button, showcased their talents in the National Youth Competitions. Guided by Alana Cornish as the Team Manager and Vanessa Henry as the Contingent Manager, they competed across two days in the revamped National Youth



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Competition format. These competitions covered seven diverse scenarios, ranging from first aid to marketing, leadership to teamwork, creativity to presentation and planning, ethics to resilience.

Their efforts resulted in Tasmania winning the inaugural Spirit of St John Award which assess the alignment of the team's skills and attributes against the Motto of the Order, Pro Utilitate Hominum (In the service of humanity).

In 2023, several youth members received well-deserved accolades. Alana Cornish was a semi-finalist in the Tasmanian Young Achiever Awards and a finalist in the Tasmanian Volunteering Awards Youth Volunteer category. Furthermore, Alana had the honour of representing Australia in Singapore, where she observed St John Singapore's First Aid Competitions.

On 23 June 2023, four youth members were recognised at the Annual Order Investiture held at Government House.

- Alana Cornish became a Member of The Order and received her Bronze Southern Cross Award.
- Jack Duncan received his Bronze and Silver Southern Cross Awards.



- Lillian Rhyley received her Commissioner's Award.
- Luke Harris received his 5-year service bar.

2023 ended with the new State Youth positions being advertised in preparation for commencing the new Youth Program.

We extend our heartfelt gratitude to everyone for their unwavering support over the past 12 months. Let's come together to celebrate the remarkable achievements of our youth members. A special thanks goes out to Luke Harris, Jamie Kopper, Alana Cornish and all the adult members and supporters of our program, whose dedication and efforts continue to make a significant impact.





TRAINING

We're on a mission to save lives and education is central to this goal. In many emergency situations First Aid is the difference between life and death.



Our courses prepare people to handle a variety of First Aid emergencies in the critical minutes before help arrives.

Training courses range from basic resuscitation to advanced life support. We also provide specialised training for high-risk industries (like the resources sector) and for Workplace Health and Safety responsibilities.

St John TAS is an approved training provider with SafeWork TAS and a member of the Australian Resuscitation Council. Course content is continually audited against requirements of the RTO governing body ASQA.

This financial year we are proud to have delivered high-quality first aid training to more

than 16,000 Tasmanians in the past year.

In the 2022-23 training cycle, our primary focus has continued to be providing students with high-quality training, enabling them to confidently apply their skills in real-world scenarios. In an era where many students often experience anxiety when attempting to perform first aid, particularly CPR, it is essential to emphasise that building muscle memory in the classroom remains the cornerstone of effective vocational learning.

There were over 1,500 courses delivered over a range of topics, from basic life support and CPR to advanced trauma management and mental health first aid. We have also expanded our online and blended learning options to make our training more accessible

and convenient for our clients.

As such, we keep up our trainers' professional development to meet the needs of our changing market, including the increased number of students who present with learning difficulties and therefore choose St John because of our reputation to take the time to train the skills required effectively.

We continue our efforts to make first aid training free and accessible for all Tasmanians through offering free first aid awareness sessions.

Thanks to all our trainers for their continued effort and dedication to the role of community life savers. Without them, far fewer people would know what to do in an emergency.



L-R Rick Cazaly, Wendy & Nicholas Calabria

First aid hero's thanks to St John

According to a St John Ambulance survey, 73 percent of Australians have witnessed a health or medical emergency, yet a staggering 53 percent of Australians say they don't feel confident in their ability to administer first aid.

Thankfully this was not the case for Nicholas and Wendy Calabria when they unexpectedly found themselves at the centre of a critical medical emergency.

Shortly after completing their First Aid training, a stranger collapsed near them, and, acting fast, they were able to put their newly acquired skills to use - ultimately helping to save the person's life.

"Because the training was so fresh in our

minds we just went into autopilot," Wendy said.

"The most important thing we did was to manage the scene, and keep the person calm to prevent shock."

Nicholas and Wendy say they don't want any credit for their actions, and that there were many other factors played a role in the patient's survival. However, the patient's family insist that their loved one would not have made it without the Calabria's swift action.

"It was a matter of luck that we were there when it happened," said Nicholas of the incident.

"We are so grateful to St John and our trainer Rick for giving us the skills and confidence to act quickly."

St John Ambulance Tasmania CEO Andrew Paynter said that you never know when you may be called on to respond.

"It would be wonderful if emergencies only happened in the presence of medical professionals, however the uncomfortable truth is that they can happen anywhere, anytime," he said.

"St John has been helping communities stay safe through first aid for 140 years, and here at St John Tasmania it is our mission to make every Tasmanian safer by equipping them with essential life-saving skills."



SUPPLIES

A profit-for-purpose business we reinvest back into Tasmania through our community programs.



In 2022-23, St John Tasmania remained steadfast in its mission to enhance the health and safety of the Tasmanian community, proudly serving as the leading provider of first aid supplies and services in the state.

A significant highlight of the year was our relocation to a new fit-for-purpose facility in Mowbray. This move represented a significant stride in our dedication to delivering top-notch first aid supplies and services. Our new premises not only boasts increased space for inventory and customer service but also guarantees enhanced accessibility and convenience for our valued patrons.

Once again, St John Tasmania proudly participated in Agfest, the state's premier

agricultural event. Our presence at this significant gathering facilitated connections with a diverse array of individuals, businesses and organisations from across Tasmania.

Our booth at Agfest provided a valuable opportunity for attendees to interact with our knowledgeable team, explore our product range, and gain valuable insights into first aid and safety practices. We were delighted to receive positive feedback and establish enduring connections with community members and businesses alike. One such business was TassieCare who were the proud recipients of our Defib Give-away.

In alignment with our commitment to making our Tasmanian community safer through

first aid, St John Tasmania continued to scale-up its program offering complimentary, no-obligation first aid compliance checks to businesses state wide.

This initiative not only ensures that workplaces adhere to safety regulations but also equips them with the essential knowledge and resources to respond effectively in emergencies. Our goal is to cultivate a safer work environment for both employees and customers, furthering our mission to promote health and safety within the Tasmanian business community.

We extend our sincere gratitude to our customers, partners, and supporters for their enduring trust and collaboration.

HOW WE HELPED



We serviced **80,600** kits to make sure businesses are first aid ready.



We provided **133** businesses with free first aid compliance checks.



We offered free AED training to **304** customers that purchases an AED.

FIRST AID KIT



Young Agfest participant



SCOOTERS & MOBILITY

A division of St John Ambulance Tasmania, Scooters and Mobility Tasmania aims to keep Tasmanians maintain their independence and move in comfort.

In 2022-23 St Johns' Scooters & Mobility remained dedicated to its mission of enhancing the lives of our customers through mobility solutions. The business continued to explore innovative ways to meet the evolving needs of the Tasmanian community, expand its reach, and invest in the team's growth.

One of the highlights of the year was the expansion of our services into the north of the state, with the opening of a new fit for purpose location in Mowbray. This location

offers a spacious showroom, a workshop, and a training room for our customers and staff. We also welcomed a new northern manager, who brings extensive experience and expertise in the mobility industry.

Another area of focus was the continuous improvement of our learning and development programs for our staff. We provided several training sessions on topics such as customer service, product knowledge, safety, and accessibility. These

sessions helped our staff to enhance their skills and knowledge, and to deliver high-quality service to our customers.

We are proud of the work we have done to improve the lives of our customers and to support them in their mobility needs. We look forward to continuing our mission of providing scooters and mobility solutions that are affordable, reliable, and tailored to each individual.





NON EMERGENCY PATIENT TRANSPORT

St John provides quality Non-Emergency Patient Transport (NEPT) for patients in low acuity transport as well as wheel chair transport.

Non Emergency Patient Transport (NEPT) is a vital service that provides safe and timely transport for patients who require medical care or supervision, but do not need an emergency ambulance. NEPT operates across Tasmania, with a dedicated team of staff and volunteers who work closely with health professionals and other stakeholders to ensure the best outcomes for patients.

In the 2022-23 financial year, NEPT delivered 600 transports. The majority of transports were for patients who needed to attend or return from hospital appointments, such as dialysis, chemotherapy, rehabilitation or palliative care. NEPT also transported patients between hospitals or health facilities,

as well as to and from residential aged care facilities.

NEPT maintained a high standard of quality and safety throughout the year, with no adverse events or complaints reported. NEPT staff and volunteers received regular training and support to ensure they were equipped with the skills and knowledge to provide compassionate and respectful care to patients.

NEPT faced some challenges during the year in relation to rostering and staff shortages. NEPT responded to these challenges by implementing a six-month trial using permanent part time staff. This attracted a number of paramedicine and other health

related students interested in applying some of their knowledge and skills in a real-world practical situation.

The NEPT space stays, as always, fluid and exciting, with the focus of our day-to-day existence remaining making patients' lives easier by providing transport in what is often a trying and stressful situation for them. We continue to utilise this space as an opportunity to provide much needed care for Tasmanians, as well as a learning experience for our wonderful patient transport officers, and of course to deliver a much-needed service to our fantastic community.





HONOURS & AWARDS

The meritorious service of volunteers, trainers and staff is recognised each year at the Order Investiture and Awards ceremony held at Government House, Hobart.

At the investiture held on 23rd June 2023 the following awards were presented:

ORDER SERVICE MEDAL

Representing 10 years service

Andrew Davis
Peter Fitzgerald

FIRST CLASP TO THE ORDER SERVICE MEDAL

Representing an additional 5 years service

Kerri Camino
Denise Stones

FIFTH CLASP TO THE ORDER SERVICE MEDAL

Representing 35 years service

Ian Hart

FIVE YEAR SERVICE AWARD

Luke Harris

COMMISSIONER'S BADGE

Lillian Ryley

SILVER SOUTHERN CROSS AWARD

Jack Duncan

BRONZE SOUTHERN CROSS AWARD

Jack Duncan
Alana Cornish



MOST VENERABLE ORDER OF THE HOSPITAL OF ST JOHN OF JERUSALEM

THE ORDER

The Most Venerable Order of the Hospital of St John of Jerusalem (the Order of St John) traces its origins back over 900 years. It is an Order of Chivalry of the British Crown, with Queen Elizabeth II presiding as Sovereign head.

Membership is awarded to those who have provided outstanding service to St John. Admittance is a prestigious honour. Promotion in the Order recognises continuing ongoing service to St John.

ADMISSIONS AND PROMOTIONS

The following admissions and/or promotions were made at the 2022 Investiture ceremonies at Government House, Tasmania by Her Excellency the Honourable Barbara Baker AC, DStJ Governor of Tasmania and Deputy Prior of the Most Venerable Order of the Hospital of St John of Jerusalem in Tasmania.

MEMBERS IN THE ORDER OF TASMANIA

ADMITTED AS A MEMBER

Ms Alana Cornish
Colonel David Hughes, CSC

DEPUTY PRIOR

Her Excellency the Honourable Barbara Baker, AC, DStJ

KNIGHTS OF GRACE

Mr Michael Barrett, AM
Mr Ross Byrne, RFD
Mr Kieran Brown
The Honourable William Cox, AC, RFD
Mr Reginald Graham
Sir Guy Green, AC, KBE, CVO
Mr Aziz (Greg) Melick, AO, RFD, SC

DAMES OF GRACE

Mrs Roxena (Rox) Cowie, OAM
Mrs Jocelyn Cox
Lady Rosslyn Green
Mrs Valma (Fay) Reeve
Mrs Frances Underwood
Mrs Josephine Weeks
Professor the Honourable Catherine (Kate) Warner AC DStJ

COMMANDERS

The Honourable Justice Alan Blow, AO
Mr David Burns
Mr James Byrne
Mr Euan Edwards
Mr Carl Graham
Miss Margaret Jacobson

Mr Stephen Miller
Mr Clair Smith
Mr Steven Smith, AM, CSC, RFD
Dr Nitin Verma, AM
Dr James Wane

CHAPLAIN

Rt. Reverend Dr Chris Jones

OFFICERS

Mrs Barbara Almond
Miss Dorothy Burns
Mr Jon Cooper
Mr Bruce Ellis
Dr Keith Goulston
Mr Ian Hart
Mrs Vanessa Henry
Mrs Trixie Hope
Mr Peter James
Mr John Kelleher
Mr Roy Margetts
Mr Scott McCarthy
Mr Richard McCreadie, APM
Mr Max McGuire
Mr Robert McManus, OAM
Mr Albert Morris
Mr Barry Neave
Mr Desmond Peterson
Mr Patrick Peterson
Mr David Quill
Mrs Lorraine Riggall
Dr Bodie Rodman
Mr Sanyi Szauber
Mr Leon Schwarz
Mr Arthur Webber
Mrs Margaret Wells

MEMBERS

Mr Damien Almond
Mr Glenn Archer
Mrs Eileen Ayres
Mrs Debra Baier

Mr Leonard Barker
Mr Marc Bester
Mr Damian Bester
Mrs Lucy Bester
Mr Philip Blackwell
Mr Malcom Blizzard
Mr Andrew Brown
Mr Gary Burke
Mrs Tania Burke
Mr Simon Burns
Mrs Geraldine Byrne
Mrs Denise Callahan
Mrs Elizabeth Cameron
Ms Kerri Camino
Mr John Campbell
Mr Brent Cashion
Mr Aaron Cassidy
Mrs Esther Chappel
Mr John Chilcott, LVO
Mr Rick Clark
Mrs Betty Clayton
Mrs Lesley Collins
Dr Michael Cook
Mr Darren Cooper
Mrs Leah Cooper
Ms Alana Cornish
Mrs Shirley Crawn
Mrs Lenis Crowder
Mr Stuart Dann
Mrs Debra Dolbey
Mr Wayne Dowling
Mrs Colleen Downer
Miss Olive Edwards
Mr Albert Elliott
Mr Bryan Evans
Mr Dale Fitch
Mrs Joyce Fraser
Mr Graeme Gee
Miss Daphne Glennon
Mrs Pauline Grant
Mrs Patsy Halloran
Mr Darren Hamilton

Mrs Betty Hammond
Ms Pamela Heiermann
Mr Darren Hine AO, APM
Mr Robert Hingston
Mr Stanley Hingston
Mr Graeme Hodges
Mrs Valmai Hollis
Mrs Anna Holloway
Mr Glenn Hoppitt
Mrs Diana Howard
Mr Rodney Hudson
Colonel David Hughes, CSC
Mr Stuart Husband
Mr Thomas Irving
Mr Kaleb John Milner
Mr Athol Johnson
Mr Jack Johnston, APM
Mr Rick Knowles
Mrs Carol Lampard
Mr Han-Wei Lee, ASM
Mr Grant Lennox, ASM
Mr Graham Lester
Mrs Judith Lewis
Mrs Kylie Ling
Mr Graeme Little
Mrs Connie Lunn
Dr Frank Madiill, AM
Mr Ronald Marshall
Dr Jane Marstrand
Mrs Alison McCarthy
Dr Paul McGinity
Mr John Mee
Ms Sarah Montgomery
Ms Barbara Murphy
Mr Ken Naylor
Mrs Brenda Neave
Mrs Valerie Neilson
Mrs Christine Nelan
Ms Sharon Orchard
Mr Harold Parker
Mrs Jane Parkin
Mr Leonard Peters

Mr Peter Piggott
Mr Barry Pitt
Mr Phillip Pyke
Mrs Christine Quill
Mrs Joy Randall
Mr Joseph Ratcliffe
Mr Graeme Rayson
Mrs Maureen Roach
Mrs Pam Roberts
Mr Robert Rubenach
Mr John Sheedy
Mr Neil Shuey
Mr David Skegg
Mr Michael Skey
Mrs Kathleen Smith
Mrs Yvonne Stanley
Mr Kim Stewart
Mr Lindsay Street
Mr Charles Strochnetter
Mrs Roma Tarrant
Mr Justin Tippet
Mr Craig Turner
Mr Darrell Vincent
Miss Elizabeth Walker
Mrs Jennifer Walters
Mr Murray Webb
Mrs Leoni Webster
Mr Grant Wiggins
Mr Tim Williams
Mrs Jeanette Wills
Mr Eric Woodcock

VALE

Mr Ken Milbourne, OAM
Mr Lindsay Street

As of 30 June 2023 there were 163 members of The Order in Tasmania.



OUR STRUCTURE

St John is part of the global humanitarian organisation the Order of St John which works to improve health and well-being across the world.

The Order of St John is a major international charity, accredited to the United Nations, whose establishments provide first aid, health care and support services in over 40 countries.

In Australia, the organisation is active within all States and Territories. As part of a federated structure it is governed by the St John Australia National Board who determine national policy.

St John in Tasmania forms part of that federated structure, incorporated as an Incorporated Association it is governed by a Board of Directors.

Directors are responsible for the performance of the incorporated association. They ensure St John TAS is appropriately managed and provides leading services consistent with the culture and values of the Order of St John.





MEET THE BOARD

We are governed by a Board of Directors made up of community and business leaders with a strong sense of community service.



**CHAIR
Steve Smith**

Joined: June 2007

Chair from January 2015
Steve is retired after a career with the Department of Health in Tasmania, predominantly in the area of emergency management. Steve also has had a lengthy career with the Army Reserve and retired with the rank of Major General after commanding the Australian Army's Second Division.



**Deputy Chair
Alex Schouten**

Joined: September 2017

Alex is a career public servant who has worked in the Tasmania State Service for over 30 years. She has extensive experience in public sector administration plus policy and program management. She is currently Manager, Office of the CEO, Homes Tasmania.



Ian Brooksbank

Joined: May 2021

Ian is the CEO of Hydro Tasmania. He has extensive financial and management experience with both government and commercial organisations.



Catherine Graham

Joined: July 2019

Catherine has a long association with St John dating back to 1995. Catherine is a Registered Nurse, Registered Forensic Nurse Examiner and has a law degree. Catherine currently practices in the area of Clinical Forensics.



David Hughes

Joined: April 2020

David is the Deputy Official Secretary with the Office of the Governor of Tasmania.
Prior to his current employment David had a long career with Defence in Aviation Corps before joining the Army Reserve in Tasmania. COLONEL Hughes commanded the Australian Army Assistance Team in support of the Burnie Regional Hospital following the COVID-19 outbreak in 2020.



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Board members are committed to the principles of corporate governance in terms of responsibility, self-regulation, prudent management of funds and best practice. All positions are voluntary whereby members freely donate time and professional expertise.

Board appointments are for three years with no extensions available. Maximum time as a board member is nine years. The Chair position may be extended to exceed the nine year period.



Erica Larke-Ewing

Joined: May 2021

Erica is a marketing executive with the Cancer Council of Tasmania. She brings an enquiring mind and a deep understanding of marketing and public relations.

Han-Wei Lee

Joined: November 2019

Han-Wei is a member of the Ambulance Tasmania Senior Leadership team and has had experience successfully implementing large, complex, high risk and high value projects within Ambulance Tasmania as the Manager Capability and Development and as a Project Manager. Han-Wei has a broad background in emergency medical care as a Paramedic and Critical Care Registered Nurse.

Brad Watson

Joined: December 2022

Brad is the Head of Community Engagement Programs for The Salvation Army Australia. His MBA, coupled with other postgraduate education and roles within the Australian Army Reserves, have helped him develop as a leader in not-for-profit and community sector operations over more than 20 years. He is a member of the Academic Board of the University of Divinity and has taught ethics and character modules for units of the Australian Army.

Darren Hine

Retired: September 2022

Darren is the Commissioner for Police and the Secretary of the Department of Police, Fire and Emergency Management in Tasmania.

Teresa Banman

Retired: April 2022

Teresa is a Director with the Tasmanian Integrity Commission.

GOVERNANCE AND FINANCIAL STATEMENTS



GOVERNANCE STATEMENT

The Directors of St John Ambulance Australia (TAS Inc. are responsible to the members for the performance of the Incorporated Association.

The focus of the Board is to ensure St John TAS is appropriately managed and provides leading first aid and community services consistent with the culture and values of the Order of St John.

The Board draws on and applies relevant corporate governance principles and practices to assist it in ensuring the performance of St John TAS. Day-to-day management of the organisation's affairs and implementation of corporate strategy and policy initiatives are delegated by the Board to the Chief Executive Officer and the Executive Management team.

We abide by our constitution (Rules of the Association) which provides essential guidelines in the principles and operating practices for our organisation.

STANDARDS

These standards identify governance requirements for the Board as defined in One St John policies and standards - Corporate Governance Standards.

1. Board and management roles and responsibilities are clearly defined and separated.
2. Board has processes in place for determining strategic direction.
3. Board has processes in place to monitor progress, including reporting against performance measures.
4. Board has systems in place for ensuring compliance with regulatory and legal obligations.
5. Board identifies all major risks for the St John entity so they can be managed.
6. Induction programs are in place for all new Board members.
7. Board members regularly review their performance individually and as a Board.

The Board Chair is accountable for these standards.



REGULATORY & LEGISLATIVE ENVIRONMENT

St John Ambulance Tasmania operates within the highly regulated not-for-profit, healthcare, aged care, education and training (VET) sectors.

We adhere to all relevant codes of practice, laws and license agreements which govern these environments.

Incorporated Association

Operating not-for-profit with a formal legal structure under the Associations Incorporation Act 1964.

Registered Charity

Australian Charities and Not-for-Profits Commission (ACNC) registered in compliance with the Charities Code of Practice.

Royal Charter

Granted to the Order by Queen Elizabeth II.

Registered Training Organisation (RTO)

Australian Skills Quality Authority (ASQA) regulatory body within the Vocational Education and Training (VET) sector. RTO number 88041 St John Ambulance Australia Ltd.

Public Benevolent Institution (PBI)

Australian Charities and Not-For-Profits Commission (ACNC) registered.

Deductible Gift Recipient (DGR)

Status awarded by the Australian Taxation Office (ATO) to receive income tax deductible gifts and deductible contributions.

Income Tax Exempt Charity (ITEC)

Status awarded by the Australian Taxation Office (ATO), exempt from income tax and income tax returns.

Notice of Endorsement for Charity Tax Concessions

Status awarded by the Australian Taxation Office (ATO).

Code of Conduct (First aid services and health care)

Health professionals (doctors, registered and enrolled nurses, and paramedics) adhere to the registration standards of the Australian Health Practitioner Regulation Agency (AHPRA). Other healthcare workers not within the ambit of AHPRA adhere to the Code of Conduct for Unregistered Health Practitioners under the Health and Community Services Complaints Commissioner (HCSCC).

We continually monitor compliance with regulatory requirements and ethical standards to ensure accountability to the community, stakeholders and regulatory bodies.

Aged Care Quality Standards

The Quality Standards focus on outcomes for consumers and reflect the level of care and services the community can expect from organisations that provide Commonwealth subsidised aged care services.

Bank: Bendigo Bank

Solicitors: Simmons Wolfhagen, Dobson Mitchell Allport, Barry Nilsson Lawyers

Auditors: Crowe Audit Australia

Investment Advisor: Evans & Partners

Insurance Advisor: AON Insurance

Australian Business Number (ABN): 65 764 484 851

Products – first aid kits and equipment

Therapeutic Goods Administration (TGA) approved.

Workplace kits conform to Worksafe and SafeWork TAS Code of Practice.

Drug license - Schedule 2, 3 and 4:

Authorised by Government of Tasmania, Department of Health to possess, store and administer controlled substances (medications) using approved organisational clinical protocols, guidelines and standing orders.



FINANCIAL SUMMARY

We are a social enterprise, meaning a not-for-profit that applies commercial strategies to generate funding for health and well-being programs, rather than for maximising profits for shareholders.

For the detailed financials please contact the CEO by email at: CEO@stjohnntas.org.au

STATEMENT OF COMPREHENSIVE INCOME

Description	2023	2022
Revenues	8,968,881	14,163,621
Cost of goods sold	(1,521,328)	(5,221,138)
Employee benefits expense	(5,072,240)	(5,498,254)
Depreciation and amortisation	(540,189)	(544,561)
Consumables	(211,436)	(137,088)
Finance Costs	(218,810)	(118,207)
Technology and Communication	(468,053)	(361,135)
Vehicle and travel expenses	(378,773)	(368,237)
Impairment	-	(158,865)
Other operating expenses	(907,005)	(1,713,894)
Total (Deficit)/Surplus	(348,953)	42,242
OTHER COMPREHENSIVE INCOME		
Gain on revaluation of land and buildings	567,821	
TOTAL COMPREHENSIVE INCOME	218,868	42,242

STATEMENT OF FINANCIAL POSITION

Description	2023	2022
CURRENT ASSETS		
Cash and cash equivalents	1,090,541	2,114,418
Trade and other receivables	507,110	490,448
Inventories	846,631	954,370
Investments	13,762,183	14,268,791
Other assets	201,153	210,446
TOTAL CURRENT ASSETS	16,407,618	18,038,473
NON-CURRENT ASSETS		
Property, plant and equipment	11,472,245	10,294,117
Right of use assets	460,601	564,618
TOTAL NON-CURRENT ASSETS	11,932,846	10,858,735
TOTAL ASSETS	28,340,464	28,897,208
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	1,612,521	2,075,452
Employee benefits	379,960	510,200
Financial liabilities	1,040,020	1,042,724
Lease liability	215,708	231,794
Other provisions	100,438	157,000
TOTAL CURRENT LIABILITIES	3,348,647	4,017,170
NON-CURRENT LIABILITIES		
Employee benefits	53,823	38,278
Financial liabilities	5,066	48,160
Lease liability	290,987	370,527
TOTAL NON-CURRENT LIABILITIES	349,876	456,965
TOTAL LIABILITIES	3,698,523	4,474,135
NET ASSETS	24,641,941	24,423,073
EQUITY		
Accumulated surpluses	21,304,400	21,653,353
Reserves	3,337,541	2,769,720
TOTAL EQUITY	24,641,941	24,423,073



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STATEMENT OF CASH FLOWS

Description	2023	2022
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from customers and government	8,054,427	15,431,868
Interest received	39,984	13,551
Payments to suppliers and employees	(9,559,430)	(14,382,697)
Interest paid	(55,083)	(19,819)
Net cash provided by/(used in) operating activities	(1,520,102)	1,042,903
CASH FLOWS FROM INVESTING ACTIVITIES		
Proceeds from sale of plant and equipment	977,312	15,728
Purchase of plant and equipment	(1,758,478)	(3,535,362)
Proceeds from sale of investments	1,500,000	159,390
Dividends and distributions received	516,154	544,081
Purchase of investments	(398,179)	(5,203,469)
Net cash provided by/(used in) investing activities	836,809	(8,019,632)
CASH FLOWS FROM FINANCING ACTIVITIES		
Repayment of borrowings	(88,523)	(37,288)
Proceeds from borrowings	-	1,000,000
Lease payments	(252,061)	(154,833)
Net cash provided by/(used in) financing activities	(340,584)	807,879
Net increase/(decrease) in cash and cash equivalents held	(1,023,877)	(6,168,850)
Cash and cash equivalents at beginning of year	2,114,418	8,283,268
Cash and cash equivalents at the end of the year	1,090,541	2,114,418



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St John Ambulance Australia - Tasmania Inc

Independent Auditor's Report to the St John Ambulance Australia - Tasmania Inc

Opinion

We have audited the financial statement of St John Ambulance Australia - Tasmania Inc (Association), which comprises the statement of financial position as at 30 June 2023, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year ended and notes to the financial statements, including a summary of significant accounting policies, and the Board Declaration.

In our opinion, the accompanying financial report of the Association has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012 (Cth)*, including:

- giving a true and fair view of the Association's financial position as at 30 June 2023 and of its financial performance and cash flows for the year ended; and
- complying with Australian Accounting Standards to the extent described in Note 1 to the financial statements, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2022*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial statements, which describe the basis of accounting. The financial report has been prepared to the Association to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012 (Cth)*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Other Information

The Board are responsible for the other information. The other information comprises the Board's Report the year ended 30 June 2023, but does not include the financial statement and our auditor's report thereon.

Some of the Crowe personnel involved in preparing this document may be members of a professional scheme approved under Professional Standards Legislation such that their occupational liability is limited under that Legislation. To the extent that applies, the following disclaimer applies to them. If you have any questions about the applicability of Professional Standards Legislation to Findex's personnel involved in preparing this document, please speak to your Crowe adviser.

Liability limited by a scheme approved under Professional Standards Legislation.

The title 'Partner' conveys that the person is a senior member within their respective division and is among the group of persons who hold an equity interest (shareholder) in its parent entity, Findex Group Limited. The only professional service offering which is conducted by a partnership is external audit, conducted via the Crowe Australasia external audit division and Unison SMSF Audit. All other professional services offered by Findex Group Limited are conducted by a privately owned organisation and/or its subsidiaries.

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Our opinion on the financial statement does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statement, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Board for the Financial Report

The Board is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the applicable legislation and for such internal control as Board determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Board, either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so. Those charged with governance are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board.
- Conclude on the appropriateness of the Board's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw



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attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during the audit.

Crowe Audit Australia

Cassandra Gravenall
Associate Partner

Dated this 20th day of September 2023.
Geelong, Victoria



2022-23 ANNUAL REPORT



Crowe Audit Australia

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St John Ambulance Australia - Tasmania Inc

Auditors Independence Declaration under Section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012 (Cth)

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2023 there have been:

- (i) no contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012 (Cth)* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

Yours faithfully

Crowe Audit Australia

Cassandra Gravenall

Associate Partner

Dated this 19th day of September 2023.

Geelong, Victoria

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